

Investor Complaints Data by RRS Shares & Stock Brokers Pvt. Ltd. - DP of CDSL

Data for the month ending April 2024

Sr. No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	N. A.	0	0	N. A.
2	SEBI (SCORES)	0	1	0	1	0	0	5
3	Stock Exchanges	0	0	0	N. A.	0	0	N. A.
4	Other Sources (if any)	0	0	0	N. A.	0	0	N. A.
5	Grand Total	0	1	0	1	0	0	5

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	May – 2023	0	0	N. A.	0
2	June – 2023	0	0	N. A.	0
3	July – 2023	0	0	N. A.	0
4	Aug – 2023	0	0	N. A.	0
5	Sep – 2023	0	0	N. A.	0
6	Oct – 2023	0	0	N. A.	0
7	Nov – 2023	0	0	N. A.	0
8	Dec – 2023	0	0	N. A.	0
9	Jan – 2024	0	0	N. A.	0
10	Feb – 2024	0	0	N. A.	0
11	Mar – 2024	0	1	1	0
12	Apr – 2024	0	1	1	0
	Grand Total	0	2	2	0

Trend of annual disposal of complaints

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	N. A.	0
2	2018-19	0	0	N. A.	0
3	2019-20	0	0	N. A.	0
4	2020-21	0	3	3	0
5	2021-22	0	0	N. A.	0
6	2022-23	0	0	N. A.	0
7	2023-24	0	1	1	0
8	2024-25	0	1	1	0
	Grand Total	0	5	5	0